

City: Indore
State: Madhya Pradesh

Category: Business & Industrial Centre, Tier 2

Text about the city; should include location and prominence within state and key cultural or other significance.

1. Demographic Profile

Indicator	City (Municipal Corporation)	State (Urban)	India (Urban)
Total Population	1964086	20,069,405	377,106,125
Total Population of UA (if)	2170295		
Share of ULB population in District Urban population (%)	80.90		
Population Growth Rate (AEGR) 2001-11	2.86	2.29	2.76
Area (sq. km)*	172.39		
Share of ULB area in district (%)* #	4.42		
Density of population (person per sq. km)*	11393		
Literacy Rate (%)	85.87	82.85	84.11
Schedule Caste (%)	15.40	15.32	12.60
Schedule Tribes (%)	2.61	5.18	2.77
Youth, 15 - 24 years (%)	19.68	20.61	19.68
Slum Population (%)	30.05	8.43	17.36
Working Age Group, 15-59 years (%)	65.07	63.80	65.27

Source: Census of India, 2011

* District Census Handbook, Census of India, 2011

The ULB is spread in more than one district

2. Economic Profile

Indicator	City (Municipal Corporation)	State (Urban)	India (Urban)
Per Capita Income (Rs.) at 2004-05 constant price *	52501	23539	Rs. 35, 947 ^a
Urban Poverty Ratio (% of urban population)**	2.80	21.0	13.7
Unemployment Rate, 2011-12***	2.07	2.6	3.4
Work Participation Rate, 2011-12***	28.90	32.5	35.5
Work Status, 2011-12 (%) ***			
Self-employed:	55.85	48.2	42.0
Regular/wage salaried employees:	39.66	34.8	43.4
Casual labour:	4.49	17.0	14.6
Sectoral Distribution of Workers, 2011-12 (%) ***			
Primary	1.26	11.9	7.5
Secondary	25.97	28.6	34.2
Tertiary	72.77	59.5	58.3
Workers Classified by Major Occupation, 2011-12(%) ***			
Legislators, senior officials and managers	39.03	20.8	15.8
Professionals	8.81	6.0	8.8
Technicians and associate professionals	3.19	7.6	6.7
Clerks	8.97	5.3	5.0
Service workers and shop and market sales workers	9.13	14.0	14.7
Skilled agricultural and fishery workers	1.28	7.3	4.6

Craft and related trades workers	15.37	14.2	19.2
Plant and machine operators and assemblers	10.61	6.8	9.2
Elementary occupations	3.61	18.0	16.1
Workers not classified by occupation	0.00	0.0	0.1
Primary Commodity Manufactured [#]	Medicines Cloth Leather Toys		
Major Industries ^{###}	Machinery, Machine tools and its parts Other products of Aluminium and Brass, Copper, Iron and Steel Textile Drugs and Pharmaceuticals		
No. of sanctioned SEZ	7	14	413

Note: 3 years average of 2010-11, 2011-12, 2012-13

Source: * Directorate of Economics and Statistics of respective State Governments and for all India- Central Statistics Office

**Unit Level Data of National Sample Survey Organization, Household Consumer Expenditure in India, 68th Round, 2011-12

***Unit Level Data of National Sample Survey Organization, Employment and Unemployment Situation in India, 68th Round, 2011-12

[#]District Census Handbook, Census of India, 2011

^{###}District Industrial Profile, Micro, Small and Medium Enterprises, Government of India

[∞] Department of Commerce, Ministry of Commerce and Industry

3. Infrastructure Status

Indicator	City (Municipal Corporation)	State (Urban)	India (Urban)
% of households with access to tap water (from treated source) within Premises	73.74	50.55	84.14
% of households with access to electricity	98.48	92.73	92.68
% of households having toilet facilities within premises	90.14	71.54	72.57
% of household Waste water outlet connected to drainage	92.14	82.34	81.77
Type of sewerage system*	Underground sewerage system		
Type of solid Waste system*	Door to Door		
% of households with access to computer/laptop with internet	11.21	4.92	8.27
% of households with access to computer/laptop without internet	12.61	8.89	10.40
% of households with access to mobile phones	62.98	61.03	64.33
Ownership Pattern of Housing (%)			
Owned	68.98	74.45	69.16
Rented	27.88	21.11	27.55
% of households living in congested houses	24.88	24.14	32.94
Indicator	City (Municipal Corporation)		
No. of Hospitals per 1,00,000 people *	1		
No of Schools per 1,00,000 people			
Primary	25		
Middle	14		
Secondary	12		
College	5		

Source: Tables of Houses, Household Amenities and Assets, Census of India, 2011

* District Census Handbook, Census of India, 2011

4. Political Profile: Leadership and Administrative Structure

<p><u>Architecture of Governance</u> Structure of Elected and Executive Bodies. Give indication of hierarchies</p>	<p>Indore Municipal Corporation (IMC) is the governing body of the city of Indore. The municipal corporation consists of democratically elected Mayor who presides over Councilors. The Municipal Commissioner forms the administrative head. In accordance with the 74th constitutional amendment 25 seats out of 69 are reserved for women.</p> <p>At present, the municipal area is divided into 12 zones and 85 wards of various sizes and population.</p> <p>The Corporation renders useful services to its citizens like birth and death certificates, assessment and collection of property taxes, water taxes, license renewal, health and education centres etc.</p> <p>Town and Country Planning Office, Bhopal, has been preparing the master plans for Indore. However, the responsibility to implement the city's Master Plan lies with Indore Development Authority (IDA). Moreover, the Plan to develop the fringe areas of Indore Municipal Corporation are conducted by architects of IDA. The provision of physical infrastructure like electricity, sewerage line, water supply is all worked out by IDA. Finally, the function of IDA is to control and regulate the development. That is, plan offered private developers (institutional/residential) needs to be approved by IDA .</p> <p>Water supply of Indore city is looked after by Municipal Corporation with participation of Public Health Engineering Department (PHED) of Madhya Pradesh.</p> <p>Public Works Department Madhya Pradesh is engaged in planning, designing, construction and maintenance of Government assets in the field of built environment and infrastructure development.</p> <p>Madhya Pradesh Pollution Control Board is responsible to maintain air, water and soil quality in healthy and useable form. Presently it operates in 12 regional offices, where Indore is one of them.</p>
<p>No of elected representatives</p>	
<p><u>Election Details*</u> Election cycle, last election, Name, party affiliation where relevant, date office taken for: chief minister, commissioner, and mayor.</p>	<p>Mr. Shivraj Singh Chauhan from Bharatiya Janata Party is the Chief Minister of Madhya Pradesh . He was elected on 15-Dec 2013. The Commissioner is Mr. Manish Singh. The council is headed by Mayor Mrs. Malini Laxmansingh Gaur of BJP, elected on 4-Feb 2015. The municipal elections were held in the year Dec-14.</p>

Source:*Respective ULB website and Media Search

5. Performance of Urban Local Body (ULB)

Credit and Tax

Credit Rating of ULBs (As on Nov 2012)*	BBB
Property Tax #	Coverage (%): 89% Collection Efficiency (%): 90% Amount(Rs.): Rs. 39.95 cr. (2012-13)

Source: *www.jnum.nic.in

Reform Appraisal Report, JNNURM, Ministry of Urban Development, Government of India

E-governance & Computerization in ULB

Reform	Status (implemented, in progress and any comment)
Property Tax*	Implemented
Accounting*	Implemented
Water Supply & Other Utilities*	Implemented
Birth & Death Registration and Health programmes*	Implemented

Citizens' Grievance Monitoring*	Implemented
Personnel Management System*	Implemented
Building Plan Approval*	Implemented
e-Procurement*	Implemented
Can Citizens pay their bills and Taxes at citizen facilitation centre (CFC)?#	Only on CFC
Does ULB has facility to Accept Online Payments#	Yes
What is the E-mail Software being used in the ULB#	NIC
Are ULB offices connected with each other through local area network (LAN)/ wide area network (WAN)#	Yes
Do you have access to State Data Centre (SDC)? #	No
Does the ULB have their own website#	Yes
Implementation of 74th CAA#	All the 18 functions are transferred to ULB

Note : * Modules of e-governance implemented in ULB

Source: * Reform Appraisal Report, JNNURM, Ministry of Urban Development, Government of India and respective ULB's website

#Information and Services Need Assessment (ISNA) Study for Urban Local Bodies, Ministry of Urban Development, Government of India, 2012

Recognition

List any national or international recognition such as awards, pilots, horizontal networks.	<ul style="list-style-type: none"> • ACCCRN projects • Smart Cities Council India's Top 20 Promising Cities
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6. Finance and Health

Financial

Indicator	City (Municipal Corporation)	State (Urban)	India (Urban)
% of households with access to banking facilities *	67.78	63.54	67.77

Financial Status#		
Details of municipal income and expenditure (Rs. Lakhs)	Income	Expenditure
2009-10	116187.33	117761.52
2010-11	151709.38	151713.54
2011-12	134054.32	134339.84
% of municipal Budget reserved for urban poor@		

Source: * Tables of Houses, Household Amenities and Assets, Census of India, 2011

#Information and Services Need Assessment (ISNA) Study for Urban Local Bodies, Ministry of Urban Development, Government of India, 2012

@ Reform Appraisal Report, JNNURM, Ministry of Urban Development, Government of India

Environmental

Swachh Bharat ranking *	
Comprehensive Environmental Assessment for available cities#	71.26

Source: *Press Information Bureau , Ministry of Urban Development, Government of India, 2015

#Central Pollution Control Board, Ministry of Environment and Forests, Government of India, 2009

7. Capacity: Track Record & Initiatives

JNNURM Projects	Status or Comment
BSUP/IHSDP	Under BSUP scheme, total of 3 projects for housing were sanctioned under BSUP out of which none of the project have been completed. The total project cost was Rs.123.48 crores. Construction of 99.8% of the dwelling unit is complete.
UIG/UISSMT	UIG: Total 11 projects were approved initially then 1 transport project got canceled. Out of 10 projects 6 projects have been completed. Total 3 projects are under progress and. 1 project has not been initiated.

<i>Total Approved Cost of projects (Rs.Lakhs)</i>	68981.01			
<i>Sectorwise details of projects</i>	Sector	No of Projects	Total Cost (Rs Lakhs)	Share of sector in total projects approved
	Water	1	2375	3.4
	Sewerage	1	30717	44.5
	SWM	1	4324.66	6.3
	Transport	6	25964.35	37.6
	Parking	1	5600	8.1
<i>Share of Central Assistance released (%)</i>	77.02			
<i>% of work completed (Physical Progress)</i>	56			
<i>Funds Utilised (%)</i>	111.10			

Source: www.jnnurm.nic.in (accessed on November, 2015)

<u>Alignment with MoUD Schemes</u>	<u>Status, Comment</u>
Heritage City Development and Augmentation Yojana (HRIDAY)	
AMRUT	City is covered under AMRUT Mission. The State Annual Action Plan has been submitted.
JNNURM	City was covered under UIG component of JNNURM
NUIS	
North Eastern Region Urban Development Programme (NERUDP)	

Source: Ministry of Urban Development, Government of India